

GENERAL CONDITIONS

1. A minimum of 4 hours per day will be billed.
2. Hours worked are calculated to within a half hour in the same day.
3. Booth staff wear dark pants/skirts and white shirt/blouse with a yellow sleeveless vest and a tie.
4. Booth staff are bilingual (French & English). Other languages available upon request.
5. A 15-minutes break within each 4-hours work period / 30-minutes break after a 5-hour work period. These breaks are taken when approved by the client. Security Agents will be replaced/ booth staff will not be replaced.

CANCELLATION POLICY & CLAIMS

1. No fees or penalties shall be charged by GES to the customer if the service is cancelled by the customer prior to the setup period.
2. All personnel cancelled after move-in begins, will be charged at 100% of the original price.
3. All claims on personnel charges must be filed prior to the closing of the show to be considered.