

GES Customs Services

GES is proud to offer our clients a one-source solution for Customs and Transportation service

Reliable and Efficient Service

Experienced and reliable staff you can depend on who specialize in Tradeshow Customs procedures

Personnel are accessible at all times



Save time and money by making fewer calls

Personalized Service

Telephone, email and fax communication
Forms and instructions for completion in all Exhibitor Service Kits
One-on-one Customs consultation to assist all exhibitors with their specific needs

On-Site Representation

GES Customs Services representatives will be on site from the beginning of move-in and throughout the event until the last shipment leaves the tradeshow floor

Before you ship, contact GES

Please contact GES using one of these convenient options:

Email: CanadaWestLogistics@ges.com

• Phone: 403-243-2212

• Toll free: 800-636-8235

• Fax: 403-243-3868

Leave all your shipping, customs clearance and furniture rentals to GES.





CUSTOMS SIMPLIFIED TIPS FOR SHIPPING ACROSS THE BORDER







WELCOME TO CANADA

Canada is very proud to open its doors and borders to International Conventions, Meetings and Tradeshows. Like all countries, we have rules and regulations with respect to crossing the border and they are controlled and administered by Canada Customs, an official agency of the Revenue Department of the Canadian Government.

GES Customs Brokerage Services can help you make exhibiting across the border a simple and straightforward two-way experience for your people, products and display equipment. The following pages contain information and forms to assist you in that process by explaining what and when things have to be done.

1. Use Official Suppliers

It is beneficial for exhibitors to use the official suppliers selected for the show (i.e. GES Customs Brokerage Services and GES Logistics).

2. Complete Customs Documents

Complete all mandatory and necessary documents and fax copies to our GES office prior to shipping. Send all originals with the shipment and bring 2 copies to the show.

3. Ship on Time

Have materials shipped to arrive 7 days prior to move-in and consolidate shipments to reduce costs. GES Logistics is the recommended transportation carrier. All shipments must be paid for in advance. We do not recommend shipping by parcel carriers or by mail.

4. Hand Carrying or Private Vehicle

Notify GES at least a week in advance if you are bringing goods with you on the plane or crossing the border in a company, rental or personal vehicle.

5. Tracing Service

To assist GES personnel in locating your exhibit freight please bring a record of the shipment "Tracking Number" provided by GES Logistics or your carrier. Our personnel have the knowledge and connections to expedite your shipment to the show site as quickly as possible.

6. Changes & Return Shipments

Notify GES Customs Brokers immediately of any change(s) to what is being shipped, quantities, addresses, etc., as well as what materials will be returned to the U.S. and provide the correct return address.

7. Communicate with GES CUSTOMS/LOGISTICS Contacts

GES will be in touch with you starting 3-4 weeks prior to the event and will have staff on site or on call during move-in, show days, and move-out. Exhibitors will be provided with cell phone numbers for 24-hour, 7-days-a-week access to your GES CUSTOMS and LOGISTICS contacts.



Customs / Transportation Order Form



All orders are governed by the GES Payment Policy and GES Terms & Conditions of Contract as specified in this Exhibitor Services Manual.

GES Customs Brokerage Services are powered by TWI Exhibition Logistics, Inc. The purpose of this form is to authorize TWI Exhibition Logistics, Inc. ("TWI"), located at 7145 West Credit Avenue, Building 1, Unit 101A, Mississauga, ON L5N 6J7 (Business Number 129144481RM0001), a Customs Broker licensed under the Customs Act, to act as my true and lawful attorney to transact on my behalf all matters relating to the import and export of goods. Such business may include, but is not limited to, the following:

- The release of and accounting for goods, document and data preparation, payment of, and refund, of all government duties, taxes, and levies in respect of
- imported and exported goods released or to be released; The transportation, warehousing, and distribution of such goods;
- Accessing Business Number import/export account(s) information

In signing this form, I grant TWI full power and authority to appoint a sub-agent, where required, and to transact business at the customs office(s) located in all CBSA offices in Canada on our behalf. This authority is granted for all shipments in relation to this event and/or shipment(s) detailed below:

Show/Event Name: AAGL 2019 - Global Congress on MIGS		Show/Event Dates:									
Services Required (please check one): Customs Clearance and Transportation Customs Clearan	nce Only			☐ Transportation Only							
Company Name:	-	Company I	Name:		Booth #:						
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Address:	Info.	Address:									
	<u>></u>										
Address: City: State/Prov: Zip/Post: Contact Name: Tel:	Delivery	City:		State/Prov:	Zip/Post:						
Contact Name: Tel:		On-site Co	ntact:		Cell:						
E-mail: Fax:		E-mail:									
□ No Return Shipment □ Same as Shipper Company Name: IRS #: Address: City: State/Prov: Zip/Post: Contact Name: Tel:	<u>-</u>	Company I	Name:		☐ Same as	s Shippe					
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Credit Gard Number.	LA	ny Date.									
I hereby authorize use of this card for payment of services relative to this form.											
Cardholder Signature:	Da	te:									
	Pick-up	Info.									
Carrier Name & Contact Info:					any carrier other						
		Available for Pick-up Between: (Times/									
Loading Dock: Yes No		st Deliver E	•		(Da	ate & Time					
Commodity Info. **NOTE: Service	ce will be cha	rged on ACT	UAL weight 8	dimensions**							
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Additional Services Required: Lift G	ate		Pick Up/De	elivery 🔲 Weekend	Pick Up/Delive	ery					
ipment Terms & Conditions		-	•	• —	•	•					
S assumes no responsibility for shipments left in booth by exhibitor. All materials are subject to	final count a	nd correction a	t time of actua	I removal from booth. Shipper he	ereby designates G	ES as its					

We agree to be bound by all Terms and Conditions outlined in this form.

Sign

agent for tendering shipments to carrier. GES reserves the right to reroute any outgoing shipment via an alternate carrier in the event the requested carrier fails to pick up the shipment by established carrier check-in deadline. GES assumes no responsibility for misdirected shipments as a result of old shipping labels which remain on containers. It is the shipper's responsibility to state the national motor freight classification commodity description, otherwise shipment shall be described as exhibition materials.

1) GES shall not be responsible for damage to uncrated materials, materials improperly packed, or concealed damage. 2) GES shall not be responsible for loss, theft, or disappearance of exhibitors material after same has been delivered to exhibitor's booth. 3) GES shall not be responsible for loss, theft, or disappearance of materials before they are picked up from exhibitor's booth for reloading after the show. Bill of Lading covering outgoing shipments, which are furnished by GES to exhibitors, will be checked at time of actual pick-up from booth and corrections made where discrepancies occur. 4) GES shall not be responsible for any loss, damage, or delay due to fire, acts of God, strikes, lockouts or work stoppages of any kind, or to any causes beyond its control. 5) GES's liability shall be limited to the physical loss or damage to the specific article which is lost or damaged, and in any event GES's maximum liability shall be limited to \$0.30 per pound per article with a maximum liability of \$50.00 per item, or \$1,000.00 per shipment, whichever is less. 6) GES shall not be liable to any extent whatsoever for any actual, potential, or assumed losses of profits or revenues, or for any collateral costs, which may result from any loss or damage to an exhibitor's materials which may make it impossible or impractical to exhibit same. 7) The consignment or delivery of a shipment to GES by an exhibitor, or by any shipper to or on behalf of the exhibitor, shall be construed as an acceptance by such exhibitor (and/or other shipper) of the terms and conditions set forth. Exhibitor is responsible to declare all hazardous materials and abide by all federal, state and local laws

Order Authorization **NOTE: Original Signature Required** Return to GES by fax: (403) 243.3868 or by email: exhibitorserviceswest@ges.com

This order is placed with the specific understanding that we are engaging GES, powered by TWI, as our agent. TWI performs customs services pursuant to its "Trading Conditions Applicable to Customs Services" as published online at http://www.twiglobal.com/twicancustomsterms.pdf . The foregoing terms, respectively, limit the liability of TWI and provide for time limits for making claims and filing suits. Notwithstanding any greater liability under TWI's "Trading Conditions Applicable to Customs Services", the liability of TWI - however founded - for any and all services performed is agreed to hereby be limited to CAD 1000 (One Thousand Canadian Dollars) per transaction or occurrence, whichever is least, and in no event shall TWI be liable for any indirect or consequential damages including but not limited to any loss of profit

This form was completed by (please print full name)	Title
X	
Authorized Signature	Date



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1. The release of and accounting for goods, document and data preparation, payment of, and refund, of all government duties, taxes, and levies in respect of

In signing this form, I grant TWI full power and authority to appoint a sub-agent, where required, and to transact business at the customs office(s) located in all CBSA offices in Canada on our behalf. This

- imported and exported goods released or to be released;
 The transportation, warehousing, and distribution of such goods;
- 3. Accessing Business Number import/export account(s) information.

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J	Contact N	ame: JOHN SMI	TH		Tel: 555-55	5-0000	Delivery	On-site Co	ntact: JANE	DOE		Cell: 555-55	5-0002
0,	E-mail: JS	SMITH@ABCCOM	IPANY.COM		Fax:555-55	5-0001		E-mail: JD	OE@ABCC0	OMPANY.COM	1/		
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GES as	sumes no resp	onsibility for shipmer	nts left in booth	by exhibitor									
		ipments to carrier. G ne. GES assumes no											
motor fr	eight classifica	tion commodity descr	ription, otherwis	e shipment	shall be describe	ed as exhibition	on materials.					•	
		esponsible for damages been delivered to											
after the	e show. Bill of	Lading covering outo	going shipments	s, which are	furnished by GI	ES to exhibit	ors, will be ch	ecked at time	of actual pick-	-up from booth a	nd corrections	made where discre	epancies
		t be responsible for a cal loss or damage to											
of \$50.0	00 per item, or	\$1,000.00 per shipn	nent, whicheve	r is less. 6)	GES shall not b	e liable to a	ny extent who	atsoever for ar	ny actual, pote	ntial, or assumed	losses of prof	its or revenues, or	r for any
		may result from any any shipper to or or											

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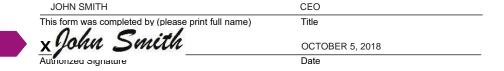
We agree to be bound by all Terms and Conditions outlined in this form.

Please

Sign

responsible to declare all hazardous materials and abide by all federal, state and local laws









Shipment Control Number (SCN):

Trip Number:

Private Vehicle Border Crossing & ACE E-Manifest Information



		CANADA	
	Estimated Date of Arrival:	Estimated Tin	ne of Arrival:
Crossing Info.	Port of Crossing into Canada: Pacific Highway (Surrey, BC) Huntingdon (Abbotsford, BC) Kingsgate, BC Coutts, AB North Portal, SK	**NOTE: The port of crossing MUST be capable of processing commerced Emerson, MB Blue Water Bridge (Sarnia, ON) Ambassador Bridge (Windsor, ON) Peace Bridge (Fort Erie, ON) Queenston/Lewiston Bridge (Niagara Falls, ON)	cial clearances. If your port of crossing is not listed, please contact TWI. Thousand Islands Bridge (Lansdowne, ON) Lacolle, QC Woodstock, NB International Avenue Bridge (St. Stephen, NB) Other (must be verified by TWI):
		USA	
Border	Estimated Date of Arrival:	Estimate Time	e of Arrival:
	Port of Crossing into USA: Pacific Highway (Blaine, WA) Sumas, WA Eastport, ID Sweetgrass, MT Portal, ND	**NOTE: The port of crossing MUST be capable of processing commercial Pembina, ND Blue Water Bridge (Port Huron, MI) Ambassador Bridge (Detroit, MI) Peace Bridge (Buffalo, NY) Queenston/Lewiston Bridge (Buffalo, NY)	ial clearances. If your port of crossing is not listed, please contact TWI. Thousand Islands Bridge (Alexandria Bay, NY) Champlain, NY (Rouses Point) Houlton, ME International Avenue Bridge (Calais, ME) Other (must be verified by TWI):
<u>.</u>	Type of Vehicle (Car, Van, Sem	ni-Tractor, Box Truck, etc.):	
e L	V.I.N. #:		
ehicle Info.	License Plate #:	ce of Registration:	
Š Š	DOT # (if applicable):		
railer Info.	Type of Equipment (Semi-Truck V.I.N. #: License Plate #:	·	ce of Registration:
	DOT # (if applicable):		
	Full Name: Gender:	Date of Birth:	
uţo.	Driver's License #:	Citizenship: Expiry Date:	
/er	State / Province of Issue:	Country of Iss	sue:
Dri	Passport #:	Expiry Date:	
	Country of Issue:		
Ġ.	Full Name:	Date of Birth:	
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ger	Driver's License #:	Expiry Date:	
Passenger Info	State / Province of Issue:	Country of Iss	sue:
Pas	Passport #: Country of Issue:	Expiry Date:	
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	PLEASE ATTAC	HADDITIONAL PASSENGER / CREW INFORMA	ATION ON A SEPARATE SHEET
Info.		To be completed <u>ONLY</u> if application	able
드	Standard Carrier Alpha Code (S	SCAC):	





COMMERCIAL INVOICE / PACKING LIST



Shipper	:			Consignee ((Ship To):						Shipped Via:								
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Pieces	Pieces		Please include Brand Name & Model # for all electronic	equipment.		(lbs/kg)	L	W	Н			A TEMP	B PERM	C PROMO	Unit Valu	ıe	Total Value		
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**EOD /5-	oo On Board	\\\\\\	indicates the cost of goods, including all transportation	and incurance of	octs up to th	o port of doso	rturo. +h	o "Drice "	aid"						**FOB VAL	HE			
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										E	REIGHT CHAR								
**CIF (Cost, Insurance, and Freight) VALUE: indicates the value of the goods including freight and insurance from the port of departure; FOB Value + Insurance + Freight **TOTAL CIF VALUE:																			
**CIF (COS	st, insurance	, and Fre	gnt) VALUE: Indicates the value of the goods including t	reignt and insura	ance from th	ie port of depa	rture; FC	JB value -	+ insuran	ce + Freignt				[OTAL CIF VAL	UE.			
			orizes GES, TWI, and their agents, in his narwith the GES or TWI conditions of carriage.																
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TEMPOI	RARY IMP	ORT VA	ALUE:			Si	gnatur	e:						_	Date:		- 1		
	NENT IMP																9/18		





TWI CANADA CANADA

COMMERCIAL INVOICE / PACKING LIST

Delivering First Class Service Every Time

Shipper:
ABC COMPANY
123 SOMEPLACE AVENUE, SUITE 3
NEW YORK, NY
10093

JOHN SMITH - 555-555-0000

Consignee (Ship To):

ABC COMPANY, BOOTH# 1001 C/O NAME OF THE SHOW/EVENT VENUE NAME VENUE ADDRESS

ONSITE CONTACT NAME & CELL PHONE #

Shipped Via:	TRANSPORTATION	COMPA	ANY NAME						
Shipped To:	Adv. Whse	× Sł	now Site						
IRS #:	12-3456789								
Pieces:	3	3		:					
Weight:	512 [kg	× lbs						
Currency:	USD								
Ship Date:	10/5/2018								

*REMARKS ("X" each item)

*A – TEMPORARY IMPORT *B – PERMANENT IMPORT

*C – GIVEN AWAY / SOLD

# of	Type of	Qty	Description of Contents		Weight in Ibs		imensio (Inches		СВМ	нтѕ	R	emar	ks*	Val	ue
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1	SKID	1	DISPLAY BOOTH	USA	200	48	48	48	1.81	9403.20	\times			10,000.00	10,000.00
		2	55" LED TV'S - LG MODEL# 55EG9	9100 CHINA	50					8528.72	\times			700.00	1,400.00
		2	METAL TV STANDS ^	JAPAN	75					9403.20	\times			200.00	400.00
1	вох	1000	ADVERTISING LITERATURE	USA	75	23	23	48	1.81	4911.10			X	0.05	50.00
		400	BALL POINT PENS	CHINA	10					9608.10			X	0.15	60.00
1	вох	200	CATALOGS FLOATION FOR	USA	100					4911.10			X	1.00	200.00
		2	POSTERS POSTERS MUST include	· · · · · · · · · · · · · · · · · · ·	2					4911.91		X		15.00	30.00
			Name & Mo	odel #.											
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that va "Give A	gue de \ways"	scrip or "	tions, such as Trade Show be accepted.	+	Ma	nufa		e / w	ntry o	the (pric	e pa	yab	le);	he selling pr whichever is be accepted	

^{**}FOB (Free On Board) VALUE: indicates the cost of goods, including all transportation and insurance costs up to the port of departure; the "Price Paid"

**FOB VALUE:	12,140.00
INSURANCE:	80.00
FREIGHT CHARGE:	700.00
**TOTAL CIF VALUE:	12,920.00

The shipper hereby authorizes GES, TWI, and their agents, in his name and behalf, to prepare any export documentation, to sign and accept any documents relating to said shipment and forward this shipment in accordance with the GES or TWI conditions of carriage. The values listed on this document represent fair-market value, and proof of valuation can and will be provided upon request.

TEMPORARY IMPORT VALUE: 11,800.00
PERMANENT IMPORT VALUE: 340.00

Signature: John Smith

Date: 10/5/2018

^{**}CIF (Cost, Insurance, and Freight) VALUE: indicates the value of the goods including freight and insurance from the port of departure; FOB Value + Insurance + Freight







Textile Manufacturer Info.

Description of Article:	Country of Origin:				
Manufacturer Information (original manufacturer in country of	origin)				
	origin)				
Name:					
MID# or Address:					
Description of Article:	Country of Origin:				
2000, p. 10.100, p. 10.	- Committee of the comm				
Manufacturer Information (original manufacturer in country of	origin)				
Name:					
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Description of Article:	Country of Origin:				
Manufacturer Information (original manufacturer in country of	origin)				
Name:					
MID# or Address:					

Limits of Liability and Responsibility



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- 1. GES CANADA Exposition Services herein known as GES and its subcontractors shall not be responsible for damage to uncrated materials; materials improperly packed, glass breakage or concealed damage.
- 2. Relative to inbound shipments, there may be a lapse of time between the delivery of shipment(s) to the booth by GES or its subcontractors and the arrival of the Exhibitor's representative at the booth. Similarly, relative to outgoing shipment(s), it is possible that there will be a lapse of time between the completion of packing and the actual pick-up of materials from the booth for loading onto a carrier. It is understood that during such times the shipment(s) will be left in the booth unattended.

Therefore, it is agreed that GES and its subcontractors are not responsible for the loss or disappearance of Exhibitor's materials after the same have been delivered to Exhibitor's booth, nor are GES and its subcontractors responsible for Exhibitor's materials before they are picked up from the Exhibitor's booth for loading after the show. Consequently, all bills of lading covering outgoing shipment(s) submitted to GES or its subcontractors by Exhibitor will be checked at the time of pick-up from the booth and corrected where discrepancies exist.

- 3. GES and its subcontractors shall not be held liable for any damage incurred during the handling of equipment requiring special devices to properly load, place or reload unless advance notice has been given to GES in time to obtain the proper equipment.
- 4. GES and its subcontractors shall not be responsible for loss, delay or damage due to strikes, lockouts or work stoppages of any kind.
- 5. GES and its subcontractors shall not be responsible for ordinary wear and tear in handling of equipment, nor for loss or damage due to fire, theft, windstorm, water, vandalism, acts of God, mysterious disappearance or other causes beyond their control.
- 6. It is understood that GES and its subcontractors are not insurers. Insurance, if any, shall be obtained by the Exhibitor. Amounts payable to GES hereunder are based on the scope of the liability as herein set forth and are unrelated to the value of the Exhibitor's property. It is further understood and agreed that GES and its subcontractors do not provide for full liability should loss or damage occur. It is agreed that if GES or its subcontractors should be found liable for loss or damage to Exhibitor's equipment, the liability shall be limited to the specific article that was physically lost or damaged. Such liability shall be limited to a sum equal to \$0.30 per pound per article, with a maximum liability of \$50.00 per item or \$1,000.00 per shipment, whichever is less, as agreed upon damages and exclusive remedy. Provisions of this paragraph shall apply if loss or damage, regardless of cause or origin, results directly or indirectly to property through performance services to Exhibitor's or from negligence, active or otherwise, by GES, its subcontractors or their employees.
- 7. GES and its subcontractors shall not be liable to any extent whatsoever for any actual, potential or assumed loss of profits or revenues or for any collateral costs that may result from any loss or damage to Exhibitor's materials which may make it impossible or impracticle to exhibit same.
- 8. Claims for loss or damage must be submitted to GES by the close of the show. No suit or action shall be brought against GES or its subcontractors more than one year after the cause of action.
- 9. The Exhibitor agrees, in connection with the receipt, handling, temporary storage and reloading of its materials, that GES and its subcontractors will provide these services as Exhibitor's agent and not as bailee or shipper. If any employee of GES or its subcontractors shall sign a delivery receipt, bill of lading or other document, we agree that GES or its subcontractor will do so as the Exhibitor's agent, and the Exhibitor accepts the responsibility thereof.
- 10. GES and its subcontractors shall not be liable for shipments received without receipts, freight bills or specified unit counts on receipts or freight bills, such as a courier or van lines. Such shipments will be delivered to booth without guarantee of piece count or condition.
- 11. Empty container labels will be available at the GES Service Centre. Affixing the labels is the sole responsibility of the Exhibitor or its representative. It is understood that these labels are used for EMPTY STORAGE ONLY, and GES and its subcontractors assume no responsibility for loss or damage to contents while containers are in storage or for mislabelled containers.
- 12. In order to expedite removal of materials from the show site, GES shall have the authority to change designated carriers, if such carriers do not pick up on time. Where no dispostion is made by the Exhibitor, materials will be taken to a warehouse to await Exhibitor's shipping instructions, and the Exhibitor agrees to be responsible for payment of charges relating to such handling at the warehouse. GES assumes no liability as a result of such re-routing or handling.
- 13. The Exhibitor agrees, in the event of a dispute with GES or its subcontractors relative to any loss or damage to any of your materials or equipment, that the Exhibitor will not withhold payment in any amount due to GES for material handling services or any other services provided by GES or its subcontractors as an offset against the amount of the alleged loss or damage. Instead, the Exhibitor agrees to pay GES prior to the close of the show for all such charges and further agrees that any claim the Exhibitor may have against GES or its subcontractors shall be pursued independently by the Exhibitor as a completely separate transaction to be resolved on its own merits.

The consignment or delivery of a shipment to GES or its subcontractors by an Exhibitor or by any shipper on behalf of the Exhibitor shall be construed as an acceptance by such Exhibitor (and/or other shipper) of the terms and conditions set forth in Sections 1 through 13 above.

Be sure your materials are insured from the time they leave your firm until they are returned after the show. It is suggested that Exhibitors arrange all risk coverage. This can usually be done by riders to existing policies. Contact your insurance representative. Be sure your liability insurance is in effect during transit and return of your materials, during storage and at show site.

